



Patient-Centered
Primary Care

COLLABORATIVE

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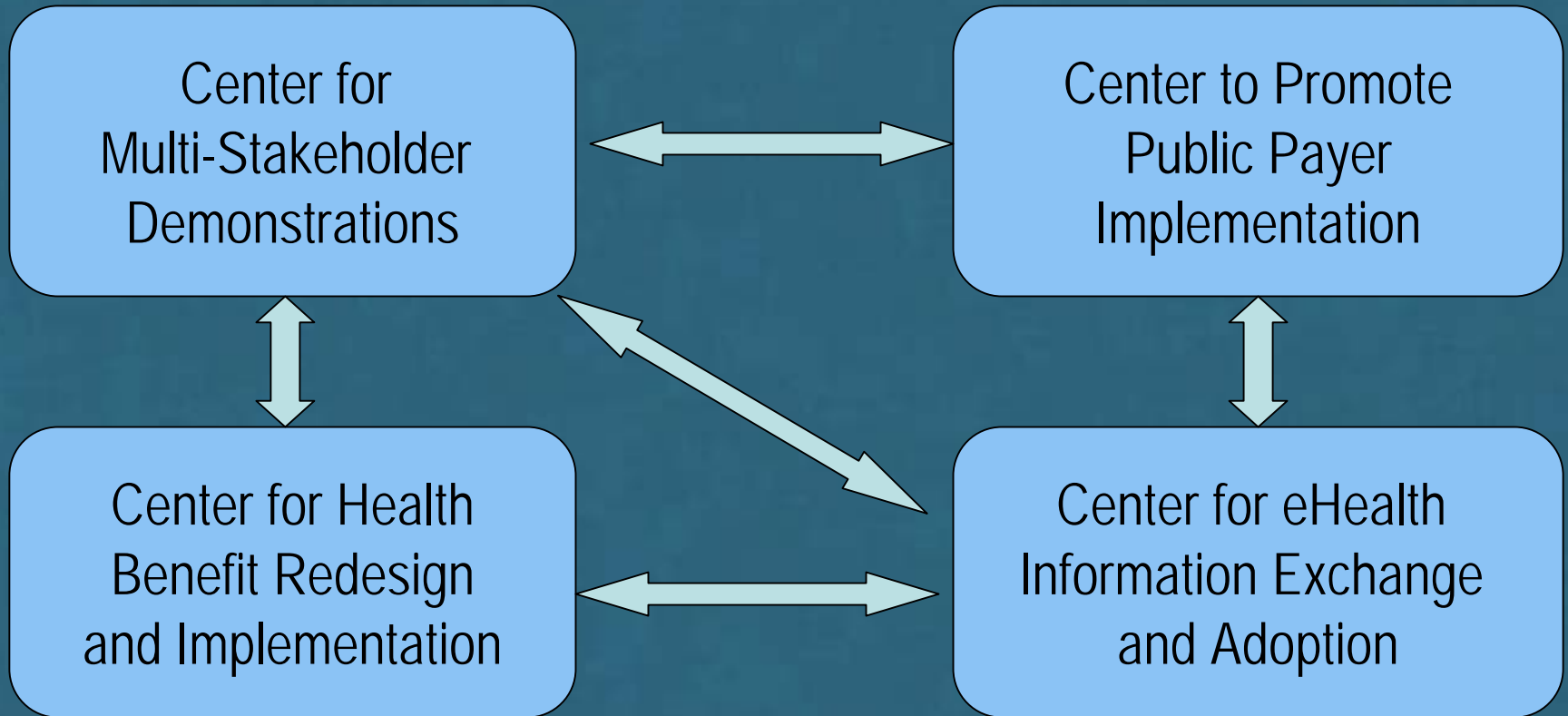
The Center For Multi-Stakeholder Demonstrations (CMD)

Co-Chairs

Carole Flamm, MD, Executive Medical Director, BCBSA

Julie Schilz, RN, IPIP Manager, Colorado Clinical Guidelines
Collaborative

Collaborative Centers



Objectives and Goals

- Provide Best Practice Sharing/Learning Community
- Identify Potential Collaborators for Local Pilots
- Establish CMD Workroom and Database
- Develop Toolkits for Pilots (glide path)

Learning Community

- Bi-Weekly phone call to hear from convening entities pulling together regional multi-stakeholder pilots
- Facilitate Web-based conversation through pcpcc.net workrooms
- Participate in regional stakeholder meetings to leverage Collaborative's perspective

Tracking Pilots

- Spreadsheet of active efforts, including data
 - **Who?** Key contacts, stakeholders involved
 - **What?** High-level description of pilot intervention
 - clinical and reimbursement
 - **When?** Projected timing for implementation and results
 - **Where?** Pilot locations/cities
 - **How?** Use of specific designation process, infrastructure support, pilot evaluator

Tracking Pilots

- Cross-pollinate pilot sites interested in deploying common techniques
 - Reimbursement strategies, models for allocating physician incentives
 - Study design and common evaluation elements
 - Practice transformation and links to technical resources including grant-funded resources, i.e., Improving Performance in Practice (IPIP)
 - Recurring questions, hurdles, and roadblocks

Pilot Toolkits

- Guiding Principles
 - Including advice on anti-trust considerations of multi-stakeholder collaboration
- Frequently Asked Questions
 - Straw models for reimbursement
 - Care management modules
- Operational Guidance
 - Convener strategies
 - Practice/Payer recruitment

The Colorado Experience

Getting Started

- Community Readiness
- Use Your Resources
- Identify Key Local and National Stakeholders
- The Convening Organization
- Kick Off Meeting

Lessons Learned "Getting Started"

- Commit to the Joint Principles
- Do your Anti-Trust Homework
- Establish Your Program Overview and Work Plan Early
- Ask for the Firm Commitment of Stakeholders After the Kick Off Meeting

Defining the Pilot

Major Decision Points

- Who's In
- Guiding Principles
- Study Design
- Specific Measures - Quality, Cost, Physician/Patient Satisfaction
- Evaluation
- Reimbursement Approach

Decision Points Continued

- Technical Assistance -- Practice Redesign and Health Plan
- Health Plan Operational Issues
- Administrative Issues
- Other Partner States

Lessons Learned

"Defining Your Pilot"

- Set the Foundation Early
- Get Funding ASAP for Convening Organization Work
- Understand the Requirements of Your Funders
- Establish Regular Meetings
- Continue to Use Your Stakeholders for Support
- Have Patient Advocacy Representation
- Talk to Others Doing Similar Work and Share What You Are Doing -- Get Involved with PCPCC!

Technical Assistance Office System Redesign

- Based on the Improving Performance in Practice (IPIP) Model
- Focused Approach Related to NCQA PPC-PCMH
- Program Attributes
 - In Office Quality Improvement Coaches
 - Learning Collaboratives
 - “Change Package” for NCQA PPC-PCMH Levels
 - Technology Solution -- Reach My Doctor

Next Steps

- Finalize Pilot Details Over Next Two Months
- Continue Outreach to Other States
- Finalize the Partner State or States
- Implement Technical Assistance
- Start Date of January 1, 2009

Questions and Discussion